

















SCUC ISD Transportation's Department
2018-2019 Scorecard Alignment

2-04-19

DISTRICT PRIORITIES AND PURPOSE STATEMENTS			
PRIORITY 1 All Graduates will be College and/or Career and/or Military Ready	PRIORITY 2 High-performing and Engaged Workforce	PRIORITY 3 Highly Satisfied Students, Parents and Community	PRIORITY 4 Efficient District and Campus Operations
District Purpose Statement: SCUC strives to prepare every graduate for post high school success in a way that embraces critical attributes outlined in our traits of a graduate.	District Purpose Statement: SCUC strives to engage and develop its staff in order to ensure a high-performing, top workplace environment.	District Purpose Statement: SCUC strives to listen and learn from key customers to provide service excellence in order to build strong relationships and exceed customer expectations.	District Purpose Statement: SCUC strives to embrace and enhance financial accountability and good stewardship of community resources in order to provide maximum allocation for direct instruction purposes.
↑ P1	↑ P2	↑ P3	↑ P4
Strategic Goals:  Routes running on time to school to avoid disruption of instructional time.	Strategic Goals:  Increase average score in overall Organizational Health.	Strategic Goals:  Increase parent satisfaction on survey results.  Increase student satisfaction on survey results.	Strategic Goals:  Increase efficiencies through student loading and idle times.  Maximize vehicles available for district use.
Key Annual Results:  1.1: 95% routes running on time to school.	Key Annual Results:  2.1: Increase average score in overall Organizational Health from 4.37 to 4.4.	Key Annual Results:  3.1: Increase parent satisfaction survey results from 4.07 to 4.08.  3.2: Increase student satisfaction survey results from 3.53 to 3.54.  3.2: 95% of buses depart within 30 minutes of release bells.  3.3: Reduce the number of Preventable Accidents by 10%.  3.4: Annual increase on DSS service ratings results from 4.11 to 4.12.	Key Annual Results:  4.1: Maintain loading levels at 1.5 students per mile on regular daily routes to maximize bus use.  4.2: Average idle time of 3 minutes or less.  4.3: 95% of all vehicles ready and on-line.
Key Annual Strategic Actions: 1. Ensure proper staffing levels. 2. Ensure proper routing levels. 3. Update Transportation Expenditure Projection Plan for Transportation. 4. Maintain lines of communication with city officials to receive road closure updates.	Key Annual Strategic Actions: 1. One on one rounding with all employees. 2. 30/90 meetings with new employees. 3. Mentorship program. 4. Committee meetings. 5. Continue with recognition program (notes, coins, perfect attendance, etc.).	Key Annual Strategic Actions: 1. Implement the rider verification program (ID scanner) to all K-6 schools. 2. Present Demographer reports to various committees/community organizations. 3. Increase training on safety and emergencies. 4. Communication audit.	Key Annual Strategic Actions: 1. Use student projections for route planning, staffing and resources studies. 2. Review department score card during staff and huddle meetings. 3. Complete key work processes validation. 4. Bus replacement schedule. 5. OPS rounding feedback.
Key Annual Progress Monitoring Measures: 1. Complete annual staff study. 2. Complete annual route study. 3. Weekly on-time GPS snapshot. 4. District Services Survey (Fall 2017).	Key Annual Progress Monitoring Measures: 1. Annual employee Energage survey. 2. Feedback through committee/huddle meetings. 3. Feedback through rounding (1-1 & 30/90).	Key Annual Progress Monitoring Measures: 1. Weekly departure GPS snapshot. 2. District Services Survey (Fall 2017). 3. Facebook postings (late). 4. Evacuation drills. 5. School messenger text messages (late).	Key Annual Progress Monitoring Measures: 1. District Services Survey (Fall 2017). 2. Headcounts for state reports (6). 3. Monthly idle time report. 4. Monthly vehicles ready and on-line. 5. Monthly fuel report.